



ACRYLIC CANVAS WARRANTY A 10 YEAR WARRANTY

At Sauleda we have proven the durability of the canvas and we want to share our experience. After many years, checks and tests carried out in prestigious laboratories show that Sauleda tarps have a lifespan longer than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years of warranty in case of normal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fiber and color of the canvas and starts counting from the date of installation of the awning.

Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc.

The installation of the awning, its preparation and production, installation and maintenance.

The deterioration of the canvas caused by aging and normal use.

Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.

- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement. birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire.
- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 7 years, Sauleda, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation new.

In the event of a claim in subsequent years:

- In the 8th year, once the previous appraisals have been carried out, Sauleda, SA will apply a 50% discount on the purchase of a new canvas.
- In the 9th year, once the previous appraisals have been carried out, Sauleda, SA will apply a 25% discount on the purchase of a new canvas.
- In the 10th year, once the previous appraisals have been carried out, Sauleda, SA will apply a 15% discount on the purchase of a new canvas.

How is the claim managed?

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

The solution in case of replacement of the canvas or refund of the defective fabric does not imply an extension of the warranty for the replacement fabric.

POLYESTER CANVAS WARRANTY A 5 YEAR WARRANTY

At Sauleda we have proven the durability of the canvas and we want to share our experience. After many years, checks and tests carried out in prestigious laboratories show that Sauleda tarps have a lifespan longer than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years of warranty in case of normal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fiber and color of the canvas and starts counting from the date of installation of the awning.

Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc.

The installation of the awning, its preparation and production, installation and maintenance.

The deterioration of the canvas caused by aging and normal use.

Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.
- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement.
birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire.
- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation. new.

• **How is the claim managed?**

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

The solution in case of replacement of the canvas or refund of the defective fabric does not imply an extension of the warranty for the replacement fabric.

WATERPROOF CANVAS WARRANTY A 5 YEAR WARRANTY

At Sauleda we have proven the durability of the canvas and we want to share our experience. After many years, checks and tests carried out in prestigious laboratories show that Sauleda tarps have a lifespan longer than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years of warranty in case of normal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fiber and color of the canvas and starts counting from the date of installation of the awning.

Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc.

The installation of the awning, its preparation and production, installation and maintenance.

The deterioration of the canvas caused by aging and normal use.

Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.
- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement. birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire.
- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation. new.

• How is the claim managed?

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

The solution in case of replacement of the canvas or refund of the defective fabric does not imply an extension of the warranty for the replacement fabric.

PRINTED CANVAS WARRANTY A 5 YEAR WARRANTY

At Sauleda we have proven the durability of the canvas and we want to share our experience. After many years, checks and tests carried out in prestigious laboratories show that Sauleda tarps have a lifespan longer than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years of warranty in case of normal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fiber and color of the canvas and starts counting from the date of installation of the awning.

Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc.

The installation of the awning, its preparation and production, installation and maintenance.

The deterioration of the canvas caused by aging and normal use.

Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.
- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement.
birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares
or others, fire.
- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation. new.

- **How is the claim managed?**

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

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JACQUARD CANVAS WARRANTY A 5 YEAR WARRANTY

At Sauleda we have proven the durability of the canvas and we want to share our experience. After many years, checks and tests carried out in prestigious laboratories show that Sauleda tarps have a lifespan longer than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years of warranty in case of normal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fiber and color of the canvas and starts counting from the date of installation of the awning.

Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc. The installation of the awning, its preparation and production, installation and maintenance. The deterioration of the canvas caused by aging and normal use. Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.

- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement. birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire.
- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation. new.

• How is the claim managed?

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

The solution in case of replacement of the canvas or refund of the defective fabric does not imply an extension of the warranty for the replacement fabric.

POLYESTER CANVAS WARRANTY A 5 YEAR WARRANTY

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Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc.

The installation of the awning, its preparation and production, installation and maintenance.

The deterioration of the canvas caused by aging and normal use.

Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.
- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement.
birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire.
- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation. new.

• How is the claim managed?

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

The solution in case of replacement of the canvas or refund of the defective fabric does not imply an extension of the warranty for the replacement fabric.

GOLDEN FIESTA CANVAS WARRANTY A 5 YEAR WARRANTY

At Sauleda we have proven the durability of the canvas and we want to share our experience. After many years, checks and tests carried out in prestigious laboratories show that Sauleda tarps have a lifespan longer than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years of warranty in case of normal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fiber and color of the canvas and starts counting from the date of installation of the awning.

Since when does it start counting?

The warranty begins from the date of installation.

What document is important to keep?

In order to access the warranty, the installer's invoice must be kept.

What does the warranty cover?

The guarantee exclusively includes the replacement of the canvas necessary to restore the awning, without considering other concepts.

What is not covered by warranty?

Any other element of the awning other than the canvas manufactured by Sauleda, SA such as the hardware system, mechanisms, pendants, structures, etc.

The installation of the awning, its preparation and production, installation and maintenance.

The deterioration of the canvas caused by aging and normal use.

Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inappropriate products or tools.
- Improper use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.
- Unusual weather conditions.
- Air pollution, use of phytosanitary products, animal dirt, animal excrement.
birds.
- Defects coming from the assembly itself, user handling errors.
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire.

- Placing objects on the canvas, traffic accidents, vandalism...

How the warranty applies:

Sauleda, SA will replace the damaged fabric with new fabric.

Sauleda, SA is not responsible for the cost of dismantling the old awning or the installation of the new one.

The guarantee is accessed once the necessary appraisals have been carried out under the following terms:

- During the first 5 years, Saucedá, SA will replace, free of charge or as convenient, the damaged fabric with a new fabric, excluding all expenses, and is not responsible for the cost of dismantling the old awning or the installation. new.

• How is the claim managed?

Within 15 days of observing the deterioration, a certified letter with acknowledgment of receipt must be sent to SAULEDA, SA - Customer Service Department - Travesse-ra de les Corts, 102 E-08028 BARCELONA (Spain) including the invoice.

The canvas will then be examined by the experts and experts of the SAULEDA, SA insurance company.

The solution in case of replacement of the canvas or refund of the defective fabric does not imply an extension of the warranty for the replacement fabric.