



### **OUR PREMISE**

At Sauleda we have one premise: the constant search for excellence in all organisational areas of the company.

That is why we have defined and implemented a series of commitments both with our customers, workers, facilities and our relationship with the environment.



## COMMITMENT TO SERVICE

We manufacture quality fabrics to protect people.



1.1 Customer satisfaction

1.2 Constant monitoring and control

1.3

To be an engine of change and a benchmark in the sector

# 2. COMMITMENT TO RESPONSIBLE MANAGEMENT

We are committed to sustainable, efficient and responsible management.



2.1 Ensuring compliance with QMS

2.2 Integral Continuous Improvement

### 3. SOCIAL COMMITMENT

We promote the personal and professional development and well-being of our team.



3.1
Reliance on suppliers and customers

3.2 Environment safe for workers

3.3 Continuous training

### **ENVIRONMENTAL**COMMITMENT

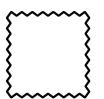
We develop our business with minimal negative impact on the environment.



4.1

Minimize
the negative
impact on
the environment

4.2
Maximize
the positive
impact on
the
environment



## COMMITMENT TO SERVICE

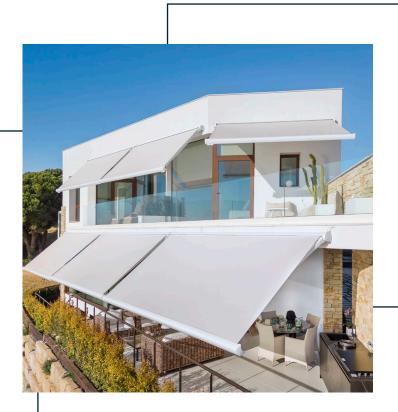
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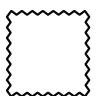


Constant monitoring and control Being an engine of change and a benchmark in the sector

1.1 SATISFACCIÓN DEL CLIENTE

Satisfacer plenamente a los clientes cumpliendo sus requisitos de calidad, identificando sus necesidades y expectativas, utilizando tecnologías de vanguardia y colaborando en el desarrollo de proyectos.





## COMMITMENT TO SERVICE

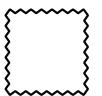
We manufacture quality fabrics to protect people.

1.1 Customer

Being an engine of change and a benchmark in the sector



To monitor and control processes by means of indicators, obtaining quantifiable data to implement actions to optimise products, services and management.



# **COMMITMENT**■ TO SERVICE

We manufacture quality fabrics to protect people.

**Customer** satisfaction

Follow-up and constant control 1.3

BE MOTOR
OF CHANGE AND
BENCHMARKS IN
THE SECTOR



At Sauleda we want to be a driving force for change in our sector, to make it grow and gain weight in society. That is why Sauleda is a member of AESSO (Spanish Association of Dynamic Shading) with the following objectives:

AESSO ASOCIACIÓN ESPAÑOLA DE SOMBREADO Y CONTROL SOLAR DIMÁNICO	Training professionals in the sector.	Minimise energy use for indoor climate control.
Raise public awareness of the importance of sun protection.	New houses built with solar protections.	Solar shading should improve the energy rating of buildings.





# 2 COMMITMENT TO RESPONSIBLE MANAGEMENT

We are committed to sustainable, efficient and responsible management.



Integral Continuous Improvement

2.1

ENSURING SGC COMPLIANCE

Ensure compliance with all legal requirements, regulations, standards and voluntary commitments related to the Quality Management System (QMS).







# 2 COMMITMENT TO RESPONSIBLE MANAGEMENT

We are committed to sustainable, efficient and responsible management.

Ensuring compliance with QMS

2.2 INTEGRAL CONTINUOUS IMPROVEMENT

To drive continuous improvement in quality, safety, health, sustainability and customer satisfaction, through strategic planning and appropriate allocation of technical and human resources.





3 SOCIAL COMMITMENT

We promote the personal and professional development and well-being of our team.

3.1 TRUST IN SUPPLIERS AND CUSTOMERS

Creating a safe environment for workers

Continuous training



3.1

TRUST IN SUPPLIERS

AND CUSTOMERS

Foster trusting relationships with suppliers and customers, promoting their inclusion in the quality control chain.



3 SOCIAL COMMITMENT

We promote the personal and professional development and well-being of our team.

Reliance on suppliers and customers

3.2 CREATING
AN ENVIRONMENT
SAFE ENVIRONMENT
FOR WORKERS

Continuous training

3.2 合合

CREATING
A SAFE
ENVIRONMENT
FOR WORKERS



To protect workers' health, assessing risks, adapting work and promoting prevention and involvement in the company.



3. SOCIAL COMMITMENT

We promote the personal and professional development and well-being of our team.

Confidence in suppliers and customers

Creating a safe environment for workers



Encourage staff training to ensure the fulfilment of competencies and success in their responsibilities.





# 4 ENVIRONMENTAL COMMITMENT

We develop our business with minimal negative impact on the environment.



Maximizing the positive impact on the environment



Minimize the negative impact of our company on the environment by taking actions that allow us to develop our business while protecting the environment and our natural surroundings.



### **ENVIRONMENTAL COMMITMENT**

We develop our business with minimal negative impact on the environment.

Minimize the negative impact on the environment

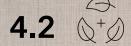


#### **HYDROELECTRIC TURBINE**









**MAXIMISING THE POSITIVE IMPACT ON THE ENVIRONMENT** 

#### **SMOKE FILTERING**



#### WATER TREATMENT



To carry out actions aimed at the conservation and protection of the environment that contribute to improving the quality of people's lives.

