

#### **AGORA WHITE AND COLORSUNA WARRANTY 5 YEAR WARRANTY**

The Agora warranty covers abnormal deterioration of the fibre due to loss of colour or strength under normal exposure conditions, including sun, mildew, rot and general atmospheric agents, and provided that the fibre has been properly installed, used and maintained. The warranty does not cover installation work by the dealer, only replacement of the affected fabric, nor does the warranty cover deterioration due to abuse, accidental burns, neglect or puncture.

##### **How the guarantee is applied:**

Sauleda, S.A. will replace the deteriorated fabric with a new fabric. The guarantee is granted once the necessary assessments have been carried out under the following terms: During the first 5 years, Sauleda, S.A. will replace, free of charge or at its own convenience, the deteriorated fabric with a new fabric, excluding all expenses, and does not cover the installation work carried out by the distributor, but only replaces the affected fabric metre.

##### **How is the claim handled?**

Within 15 days of the observation of the damage, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain), including the purchase invoice. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice, the canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the defective fabric does not imply an extension of the warranty for the replacement fabric.

#### **TEXTILE LIGHT GUARANTEE A 5 YEAR GUARANTEE**

The Light warranty covers abnormal deterioration of the fibre due to loss of colour or strength under normal exposure conditions, including sun, mould, mildew, rot and general atmospheric agents, and provided the fibre has been properly installed, used and maintained. The warranty does not cover installation work by the dealer, only replacement of the affected fabric. The warranty does not cover deterioration due to abuse, accidental burns, neglect or puncturing.

##### **How the guarantee is applied:**

Sauleda, S.A. will replace the deteriorated fabric with a new fabric. The guarantee is granted once the necessary assessments have been carried out under the following terms: During the first 5 years, Sauleda, S.A. will replace, free of charge or at its own convenience, the deteriorated fabric with a new fabric, excluding all expenses, and does not cover the installation work carried out by the distributor, but only replaces the affected fabric metre.

##### **How is the claim handled?**

Within 15 days of the observation of the damage, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice, the canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the defective fabric does not imply an extension of the warranty for the replacement fabric.