

ACRYLIC SHEETING WARRANTY 10 YEAR GUARANTEE

At Sauleda, we have tested the durability of our tarpaulins and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda tarpaulins have a longer life than the years offered by the guarantee, but for your peace of mind, we offer up to ten years of guarantee in the event of abnormal exposure to the sun and atmospheric agents.

what does the guarantee cover?

the guarantee covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

when does the guarantee start to run?

the guarantee starts to run from the date of installation.

what document is important to keep?

to be eligible for the guarantee, the installer's invoice must be kept.

what does the guarantee replace?

The guarantee only covers the replacement of the canvas necessary to restore the awning, and does not cover other concepts.

what does the guarantee not cover?

Any other element of the awning other than the canvas manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc. the installation of the awning, its preparation and production, installation and maintenance. the deterioration of the canvas caused by ageing and normal use. the damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of unsuitable products or tools;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas;
- Unusual weather conditions;
- Atmospheric pollution, use of pesticides, animal dirt, bird droppings;
- Defects arising from the assembly itself, handling errors by the user;
- Falling objects projected on the canvas;
- Objects projected on the canvas that may cause damage to the canvas.
- Atmospheric pollution, use of phytosanitary products, animal dirt, bird droppings...
- Defects caused by the assembly itself, handling errors by the user...
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire...
- Placing objects on the canvas, traffic accidents, vandalism...

How the guarantee applies:

Sauleda, S.A. will replace the deteriorated fabric with a new one, Sauleda, S.A. is not responsible for the cost of dismantling the old awning nor for the installation of the new one. The guarantee is accepted once the necessary surveys have been carried out under the following terms:

- During the first 7 years, Sauleda, S.A. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning nor for the installation of the new one.

In the event of a claim in subsequent years:

- In the 8th year, once the previous surveys have been carried out, Sauleda, S.A. will apply a 50% discount on the purchase of a new canvas.
- In the 9th year, once the previous surveys have been carried out, Sauleda, S.A. will apply a 25% discount on the purchase of a new canvas.

- In the 10th year, once the previous surveys have been carried out, Sauleda, S.A. will apply a 15% discount on the purchase of a new canvas.
- In the 10th year, once the previous surveys have been carried out, Sauleda, S.A. will apply a 15% discount on the purchase of a new canvas.- In the 9th year, once the previous surveys have been carried out, Sauleda, S.A. will apply a 15% discount on the purchase of a new canvas.

How is the complaint handled?

Within 15 days of the observation of the damage, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the warranty for the replacement fabric.

GUARANTEE OF THE POLYESTER TARPAULIN A 5-YEAR GUARANTEE

At Sauleda we have tested the durability of the fabric and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda fabrics have a longer life than the years offered by the guarantee.

For your peace of mind, however, we offer up to ten years warranty in case of abnormal exposure to sun and weather.

what does the guarantee cover?

the guarantee covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

when does the guarantee start to run?

the guarantee starts to run from the date of installation.

what document is important to keep?

to be eligible for the guarantee, the installer's invoice must be kept.

what does the guarantee replace?

The guarantee only covers the replacement of the canvas necessary to restore the awning, and does not cover other concepts.

what does the guarantee not cover?

Any other element of the awning other than the canvas manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc.the installation of the awning, its preparation and production, installation and maintenance.the deterioration of the canvas caused by ageing and normal use.the damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of unsuitable products or tools;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas;
- Unusual weather conditions;
- Atmospheric pollution, use of pesticides, animal dirt, bird droppings;
- Defects arising from the assembly itself, handling errors by the user;
- Falling objects projected on the canvas;
- Objects projected on the canvas that may cause damage to the canvas.

- Atmospheric pollution, use of phytosanitary products, animal dirt, bird droppings...
- Defects caused by the assembly itself, handling errors by the user...
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire...
- Placing objects on the canvas, traffic accidents, vandalism...

How the guarantee is applied:

Sauleda, S.A. will replace the deteriorated fabric with a new one. Sauleda, S.A. is not responsible for the cost of dismantling the old awning or installing the new one. The guarantee will be honoured once the necessary surveys have been carried out under the following terms:

Durante los primeros 5 años, Sauleda, S.A. reemplazará, gratuitamente o según conveniencia, el tejido deteriorado por un tejido nuevo, con exclusión de todos los gastos, y no se hace responsable del coste de desmontaje del viejo toldo ni de la instalación del nuevo.

¿Cómo se gestiona la reclamación?

Within 15 days of the observation of the damage, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the warranty for the replacement fabric.

TARPAULIN GUARANTEE 5 YEAR GUARANTEE

At Sauleda, we have tested the durability of our tarpaulins and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda tarpaulins have a longer life than the years offered by the guarantee, but for your peace of mind, we offer up to ten years of guarantee in the event of abnormal exposure to the sun and atmospheric agents.

what does the guarantee cover?

the guarantee covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

when does the guarantee start to run?

the guarantee starts to run from the date of installation.

what document is important to keep?

to be eligible for the guarantee, the installer's invoice must be kept.

what does the guarantee replace?

The guarantee only covers the replacement of the canvas necessary to restore the awning, and does not cover other concepts.

what does the guarantee not cover?

Any other element of the awning other than the canvas manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc. the installation of the awning, its preparation and production, installation and maintenance. the deterioration of the canvas caused by ageing and normal use. the damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of unsuitable products or tools;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas;

- Unusual weather conditions;
- Atmospheric pollution, use of pesticides, animal dirt, bird droppings;
- Defects arising from the assembly itself, handling errors by the user;
- Falling objects projected on the canvas;
- Objects projected on the canvas that may cause damage to the canvas.
- Atmospheric pollution, use of phytosanitary products, animal dirt, bird droppings...
- Defects caused by the assembly itself, handling errors by the user...
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire...
- Placing objects on the canvas, traffic accidents, vandalism...

How is the claim handled?

15 days after the deterioration has been observed, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the guarantee for the replacement fabric.

PRINTED TARPAULIN WARRANTY 5 YEAR GUARANTEE

At Sauleda, we have tested the durability of our tarpaulins and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda tarpaulins have a longer life than the years offered by the guarantee, but for your peace of mind, we offer up to ten years of guarantee in the event of abnormal exposure to the sun and atmospheric agents.

What does the guarantee cover?

The guarantee covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

When does the guarantee start to run?

The guarantee starts to run from the date of installation.

What document is important to keep?

In order to be eligible for the guarantee, the installer's invoice must be kept.

What does the guarantee cover?

The guarantee only covers the replacement of the fabric necessary to restore the awning, without any other concept.

What is not covered by the guarantee?

Any other element of the awning other than the fabric manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc. The installation of the awning, its preparation and production, installation and maintenance, deterioration of the fabric due to ageing and normal use. In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of inadequate products or tools.
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas
- Unusual weather conditions
- Atmospheric pollution, use of pesticides, animal dirt, bird droppings.
- Defects caused by the assembly itself, handling errors by the user
- Falling objects projected on the canvas, burns from cigarettes, firecrackers, flares or others, fire
- Placement of objects on the canvas, traffic accidents, vandalism...

How the guarantee is applied:

Sauleda, S.A. will replace the deteriorated fabric with a new fabric. Sauleda, S.A. is not responsible for the cost of dismantling the old awning or installing the new one.

The guarantee will be honoured once the necessary expert assessments have been carried out under the following terms:

- During the first 5 years, Sauleda, S. A. will replace the deteriorated fabric with a new fabric, free of charge or at its convenience, excluding all costs. A. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or the installation of the new one.

How is the claim handled?

Within 15 days of the observation of the damage, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain). - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in the case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the guarantee for the replacement fabric.

JACQUARD CANVAS GUARANTEE 5 YEARS WARRANTY

At Sauleda, we have tested the durability of our tarpaulins and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda tarpaulins have a longer life than the years offered by the guarantee, but for your peace of mind, we offer up to ten years of guarantee in the event of abnormal exposure to the sun and atmospheric agents.

What does the warranty cover?

The warranty covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

When does the guarantee start to run?

The guarantee starts to run from the date of installation. What document is important to keep? In order to access the guarantee, the installer's invoice must be kept.

What does the guarantee cover?

The guarantee only covers the replacement of the canvas necessary to restore the awning, without considering other concepts.

What does the guarantee not cover?

Any other element of the awning other than the canvas manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc. The installation of the awning, its manufacture and production, installation and maintenance. The deterioration of the canvas caused by ageing and normal use. Damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of unsuitable products or tools;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas.

Unusual weather conditions

- Atmospheric pollution, use of phytosanitary products, animal dirt, bird droppings
- Defects caused by the assembly itself, handling errors by the user
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire
- Placement of objects on the canvas, traffic accidents, vandalism...

How the guarantee is applied:

Sauleda, S.A. will replace the deteriorated fabric with a new fabric. Sauleda, S.A. is not responsible for the cost of dismantling the old awning or installing the new one.

The guarantee will be honoured once the necessary expert appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, S.A. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or installing the new one. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or installing the new one.
- How is the claim handled? 15 days after the deterioration has been observed, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A.
- Customer Service Department
- Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the guarantee for the replacement fabric.

POLYESTER TARPAULIN GUARANTEE 5 YEAR GUARANTEE

At Sauleda we have tested the durability of the fabric and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda fabrics have a longer life than the years offered by the guarantee.

For your peace of mind, however, we offer up to a ten-year guarantee in the event of abnormal exposure to the sun and atmospheric agents.

What does the guarantee cover?

The guarantee covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

When does the guarantee start to run?

The warranty starts from the date of installation.

What does the guarantee cover?

The guarantee only covers the replacement of the canvas necessary to restore the awning, without considering other concepts.

what does the guarantee not cover?

Any other element of the awning other than the fabric manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc. The installation of the awning, its preparation and production, installation and maintenance, the deterioration of the fabric caused by ageing and normal use, the damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of unsuitable products or tools;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments

that may damage the canvas;

- Unusual weather conditions;
- Atmospheric contamination, use of pesticides, animal dirt, bird droppings; - Defects arising from the assembly itself, handling errors by the user;
- Falling objects projected on the canvas;
- Objects projected on the canvas by the user.
- Atmospheric pollution, use of phytosanitary products, animal dirt, bird droppings...
- Defects caused by the assembly itself, handling errors by the user...
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire...
- Placing objects on the canvas, traffic accidents, vandalism...

How the guarantee is applied:

Sauleda, S.A. will replace the deteriorated fabric with a new fabric. Sauleda, S.A. is not responsible for the cost of dismantling the old awning or installing the new one.

The guarantee will be honoured once the necessary expert appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, S.A. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or installing the new one. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or installing the new one.

How is the claim handled?

15 days after the deterioration has been observed, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A. The solution in case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the guarantee for the replacement fabric.

WARRANTY OF THE CANVAS GOLD FIESTAA 5 YEAR WARRANTY

At Sauleda we have tested the durability of the fabric and we would like to share our experience: after many years, the checks and tests carried out in prestigious laboratories show that Sauleda fabrics have a longer life than the years offered by the guarantee.

For your peace of mind, however, we offer up to a ten-year guarantee in the event of abnormal exposure to the sun and atmospheric agents.

What does the guarantee cover?

The guarantee covers abnormal deterioration of the fibre and colour of the fabric and starts from the date of installation of the awning.

When does the guarantee start to run?

The warranty starts from the date of installation.

What does the guarantee cover?

The guarantee only covers the replacement of the canvas necessary to restore the awning, without considering other concepts.

what does the guarantee not cover?

Any other element of the awning other than the fabric manufactured by Sauleda, S.A. such as the system of fittings, mechanisms, hangers, structures, etc. The installation of the awning, its preparation and production, installation and maintenance, the deterioration of the fabric caused by ageing and normal use, the damage caused by incorrect installation or inadequate maintenance (abrasive cleaning).

In particular, the following accidents, abuses or negligence are excluded from the guarantee:

- Insufficient maintenance, or use of unsuitable products or tools;
- Inappropriate use of detergents, chemical products or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas;
- Unusual weather conditions;
- Atmospheric contamination, use of pesticides, animal dirt, bird droppings; - Defects arising from the assembly itself, handling errors by the user;
- Falling objects projected on the canvas;
- Objects projected on the canvas by the user.
- Atmospheric pollution, use of phytosanitary products, animal dirt, bird droppings...
- Defects caused by the assembly itself, handling errors by the user...
- Falling objects projected onto the canvas, burns from cigarettes, firecrackers, flares or others, fire...
- Placing objects on the canvas, traffic accidents, vandalism...

How the guarantee is applied:

Sauleda, S.A. will replace the deteriorated fabric with a new fabric. Sauleda, S.A. is not responsible for the cost of dismantling the old awning or installing the new one.

The guarantee will be honoured once the necessary expert appraisals have been carried out under the following terms:

- During the first 5 years, Sauleda, S.A. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or installing the new one. will replace, free of charge or at its convenience, the deteriorated fabric with a new fabric, excluding all expenses, and will not be responsible for the cost of dismantling the old awning or installing the new one.

How is the claim handled?

15 days after the deterioration has been observed, a registered letter with acknowledgement of receipt must be sent to SAULEDA, S.A. - Customer Service Department - Travesserade les Corts, 102 E-08028 BARCELONA (Spain) including the purchase invoice. The canvas will then be examined by the experts and experts of the insurance company SAULEDA, S.A.

The solution in case of replacement of the canvas or reimbursement of the defective fabric does not imply a prolongation of the guarantee for the replacement fabric.